

A joint communication from some of the OLSC Network to LFC:

This is a joint communication for and on behalf of many from the OLSC Network. Those who could be reached for consultation on this matter, and have actively opted in to add their names to this joint communication, are listed in Appendix I.

We acknowledge the great work that has been carried out in the past decade by FSG and all at Liverpool Football Club, and the subsequent successes on the pitch and the positive developments off it. However, the recent decision to join the European Super League, and the way this situation was handled has been deeply concerning to us.

We want you to understand the depth of the negative feelings, from the vast majority of our members, about the decision to join the European Super League, and especially the upset and confusion about the lack of consultation with supporters or OLSCs. Also, we want you to understand the impact this decision had on individual supporters (our members) and the leaders of the OLSCs - who work incredibly hard as volunteers for Liverpool Football Club.

We represent a large and important international stakeholder group of Liverpool Football Club and we were extremely disappointed not to be consulted on this matter prior to the decision, or to receive an opportunity to discuss things immediately after the decision had been announced. Unfortunately, this situation has eroded trust between some of our OLSC members and the club's owners.

In response to this we have the following requests:

- 1. We request an OLSC Hangout to be arranged as soon as possible to provide a forum to specifically discuss this issue.**

We are surprised that no OLSC Hangout, to specifically address this issue, has been arranged in the aftermath of this decision being announced, and would like to understand why this was not considered appropriate.

We realise there is likely to be little different or new information the club can provide about the situation and why the decision was taken without supporters consultation, however, we feel we deserve the opportunity now to have our voices heard.

We would appreciate Billy Hogan and Tony Barret's attendance on this OLSC Hangout, safe in the knowledge that the OLSC Liaison Team will not be in a position to answer our queries.

While we have heard the apology that has been made, we feel it is important that some senior people at the club hear directly from us our response to the situation and the upset and confusion it caused us; not least so the impact is fully understood. This, hopefully, will inform future decision-making processes.

It is the perception from some OLSCs that this situation has created the highly undesirable situation of renewed tension between 'legacy' fans and international fans, and this impacts greatly on us as OLSC from across the world.

2. We would like to see a comprehensive and transparent review of Liverpool Football Club's approach to supporter consultation and engagement that includes all key stakeholders, including OLSCs.

We would hope and expect this to lead to a mechanism for a much more thorough and transparent process for consultation of supporters and OLSCs on all big decisions which are being considered that will significantly affect the future of the club.

As OLSCs we are your formal global collective of supporters, and as such we are a unique stakeholder group, covering every valuable demographic of LFC supporters.

The club's owners have always recognised that the value of the club is intrinsically linked to the power of the supporters, and believe that the OLSCs provide the LFC management and executive teams with a broad-reaching network who can provide feedback on proposed changes at the club, with the aim of minimising future upsets.

3. We would like a review of how communications are conducted between Liverpool Football Club and their OLSCs

The OLSC Online Hangouts have been a good development that came about in the past year and we wish for these to continue.

In future, we want to be communicated with quickly, via an OLSC Hangout as well as any written communications, after any big decisions are made by the club that significantly affects its future direction.

This is so we understand the decision-making process and that we are given clear guidance about how and what to communicate with our members about such decisions - and how to address any media requests at a local level. With the recent ESL decision, like the manager and the players, we felt we were very much left in the dark during a crisis and we had to field lots of questions from our members and media in our regions that we did not have satisfactory answers to. We expect greater support in this regard in the future.

If part of our role, as we understand it, is to nurture positive relations between the international fan base and the club and enhance the positive reputation of the club globally, we need better communication and support to be able to do this.

We look forward to receiving your response and feedback on the points raised and working together with you on this in the future.

OLSCs that have actively opted in to add their names to this joint communication, following consultation.

Appendix I:

Aarhus	Glasgow	Netherlands
Abu Dhabi	Halifax	New South Wales
Atlanta	Hereford	New York
Azerbaijan	Iceland	Nicosia
Bahrain	Iowa	Nigeria
Baltimore	Isle of Man	Oman
Bangalore	Italy	Pakistan
Barbados	Japan	Philippines
Belgium-Flemish	Jersey	Phoenix
Berlin	Kansas	Puerto Rico
Bilbao	Kentucky	Pune
Bosnia and Herzegovina	Kenya	Qatar
Brighton & Sussex	Knoxville	Rwanda
Cape Town	Kolhapur	Sabah
Carlsbad	Kosovo	San Francisco
Croatia	Kyiv	Serbia
Cyprus	Lebanon	Seychelles
Derry	Liechtenstein	Singapore East
Donegal	Listowel	Sion Mills
Dubai	Lituania	Sligo
Durban	Macedonia	Tallaght
Durham Region	Madison	Tamil Nadu
Edinburgh	Madrid	Tampa Bay
Faroe Islands	Malaysia	Thessaloniki
Finland	Mauritius	Toronto
France	Merseyside	Uganda
Gauteng	Miami	Waterside
Germany	Mumbai	Wellington
Gijon	Murfreesboro	Western Australia